

## CLEARING DIAGNOSTIC CODE(S) FROM BLUE LINK SYSTEM

### ★ NOTE

- After reprogramming the TMU, it is possible a diagnostic code(s) may trigger. Therefore, it is necessary to also clear the diagnostic code(s) from the Blue Link system.
- Before starting the Blue Link code clearing procedure, confirm if the vehicle is already enrolled in a Blue Link account.
- Once account status has been determined, refer to the appropriate section below for the correct procedure to clear Blue Link Diagnostic Code(s).

### HOW TO DETERMINE IF VEHICLE HAS BEEN ENROLLED/REGISTERED IN BLUE LINK:

Make sure vehicle is in an open location where cellular signal is not affected. Turn the engine **ON** with key or press the “**START/STOP**” button with the foot engaged on the brake pedal.

### ★ NOTE

For HEV, confirm that the “EV mode” “READY” is displayed on the instrument cluster or the engine is running.

Allow the engine to idle for at least 10 seconds, and then press the **Blue Link button** on the rear view mirror.



Wait for the system to prompt “**Please say the name of the service**”, and then say “**Menu**”.

- 4 The interactive voice will announce one of the available options below which will determine the blue link account status:
- a. **Not Enrolled/Registered** – “Menu. You can say Port Inspection, Dealer PDI, Vehicle Report, Navigation Demo, or Goodbye”.
  - b. **Enrolled/Registered** – “Menu. There are four categories. Please say Navigation, Information, Entertainment, or Vehicle Assist”.

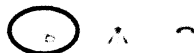
### **VEHICLE NOT YET ENROLLED/REGISTERED IN BLUE LINK**

- 1 Make sure vehicle is in an open location where cellular signal is not affected. Turn the engine **ON** with key or press the “**START/STOP**” button with the foot engaged on the brake pedal.

#### **\* NOTE**

For HEV, confirm that the “EV mode” “READY” is displayed on the instrument cluster or the engine is running.

- 2 Allow engine to idle for 10 seconds, and then press the **Blue Link button** on the rear view mirror.



- 3 Wait for the system to prompt “**Please say the name of the service**”, and then say “**Vehicle Report**”. System will confirm by stating “**Vehicle Report Submitted**”.
- 4 After confirmation, the system will prompt “**Please say the name of the service**”. Say “**Goodbye**”. Blue Link system will then disconnect and end the call.
- 5 **LEAVE ENGINE RUNNING FOR A MINIMUM OF 2 MINUTES**, and then turn the engine off.
- 6 Blue Link DTC clearing procedure is complete.

## VEHICLE ENROLLED/REGISTERED IN BLUE LINK

Make sure vehicle is in an open location where cellular signal is not affected. Turn the engine **ON** with key or press the **"START/STOP"** button with the foot engaged on the brake pedal.

### **\* NOTE**

For HEV, confirm that the **"EV mode" "READY"** is displayed on the instrument cluster or the engine is running.

Allow engine to idle for 10 seconds, and then press the Blue Link button on the rear view mirror.



Wait for the system to prompt **"Please say the name of the service"**, and then say **"Vehicle Assist"**.

System will confirm by stating **"Vehicle Assist, you can say roadside assistance, agent assistance, service link, quick tip, or main menu"**.

Then say **"Blue Link Service Complete"**. This is a hidden command, so the Blue Link interactive voice will not list it as an available option.

System will confirm by stating **"Service complete. Please say Main Menu or Goodbye"**. Say **"Goodbye"**. Blue Link system will then disconnect and end the call.

**LEAVE ENGINE RUNNING FOR A MINIMUM OF 2 MINUTES**, and then turn the engine off.

Blue Link DTC clearing procedure is complete.